

SERVICES AND FACILITIES

This is a general guide of the basic daily services, however, not all trains stop at all stations on each coloured line so please check your journey at nationalrail.co.uk or see our website

REGULAR SERVICE	LIMITED SERVICE	Other train operators' routes	Oyster and Contactless area
Gatwick Express		Other train operators' routes	Pay as you go with contactless (card or device) in the grey shaded area
Great Northern		Combined bus and train ticket is available on this route	Pay as you go with contactless card or device (not Oyster) in the pink shaded area
Southern		Faygate*	
Thameslink		Limited service stations on our network	
		Interchange stations	
		Interchange with Docklands Light Railway	
		Interchange with the Elizabeth Line	
		Interchange with London Underground	
		Interchange with London Overground	
		Interchange with London Tramlink	
		Interchange with Eurostar	
		Interchange with other operators' train services	
		Interchange with Airports	
		Ferry service routes	
		Hovercraft service routes	

Other train operators may provide additional services along some of our routes.

ACCESSIBILITY

- Category 'A' Station:** Step-free access between the street and all platforms, and also between platforms.
 - Category 'B' Station:** Step-free access between the street and all platforms. There may not be step-free access between platforms or entrances.
 - Category 'B' Station:** Step-free access between the street and some platforms
 - Category 'B' Station:** Step-free access between the street and platforms but only available for trains in the direction of the arrow
 - Category 'C' Station:** No step-free access between the street and platforms.
- Staff assistance is required to provide a ramp between trains and the platform
- We're committed to accessible travel for all, and this map is intended to give an overview of step-free access at our stations. For more information on the accessibility on our network and the assistance we offer please visit the Assisted Travel section of our website or contact our Assisted Travel team.
- Gatwick Express and Southern Assisted Travel: 0800 138 1016
Thameslink and Great Northern Assisted Travel: 0800 058 2844
- southernrailway.com/travel-information/travel-help/assisted-travel
gatwickexpress.com/travel-information/travel-help/assisted-travel
thameslinkrailway.com/travel-information/travel-help/assisted-travel
greatnorthernrail.com/travel-information/travel-help/assisted-travel

STAFF AVAILABILITY

- On-train or station staff available for all trains
 - On-train or station staff available at certain times only
 - No on-train or station staff available
- Although this station is not always staffed, our Assisted Travel Support team is there to help you to complete your journey. If you have not booked assistance and require it boarding the train at this station, then on arrival please contact this team by either:
- pressing the "Emergency" or "Assisted travel" button on the Help Point;
 - calling us on the Freephone number 0800 168 1238 or text to 07970 511077.
- Whether you pre-book your assistance or prefer more flexibility, we recommend arriving 20 minutes before your train is scheduled to depart.

